

Parental Tuition Agreement 2023/24

Terms and Conditions – Instrumental/Vocal Lessons



These terms and conditions will apply to the tuition provided by One Education Music for your child. Please read these terms and conditions fully. If you are unsure about any of the content of these terms and conditions, please contact One Education Music via email at music@OneEducation.co.uk and quote the Music Centre name and T & C in the subject line.

Interpretation

“We”, “us”, refers to One Education Music

“You”, “your”, refers to the parent/carer

Service

Instrumental lessons will be taught by One Education Music and delivered in term time on the basis of one lesson per week within a programme of 33 weeks each academic year with lessons paid in advance either half-termly or termly. The annual programme of teaching weeks is published on our website at oneeducation.co.uk (Music Centre calendar).

The provision of lessons is subject to demand and the availability of a One Education Music Service Teacher. Whilst efforts will be made to ensure the same teacher provides tuition to your child throughout the term, One Education Music reserves the right to provide alternative teachers as and when required.

Fees and Charges

Instrumental lesson options from September 2023

Lesson Type:	Cost: (price per pupil per term)	Cost: (price per pupil per half term)
20-minute Shared Lesson*	£88.00	£44.00
20-minute Individual lesson	£176.00	£88.00
40-minute Individual lesson	£352.00	£176.00

Additional activities at South Music Centre (Chorlton)

Music Theory & Aural programme	£49.50	£24.75
Polkadots – EYFS & Year 1-2	£49.50	£24.75

*Shared lessons can only take place where demand allows, and students of a similar age and ability wish to learn the same instrument. One Education Music tutors reserve the right to determine suitable grouping of pupils.

*Not all instruments are suitable for shared tuition i.e. drumkit and piano is suitable for individual lessons only.

*Where a shared lesson has been requested and cannot be accommodated, you will be offered an individual lesson instead (additional fees apply) or have the option for your child to remain on the waiting list until a suitable lesson becomes available.

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*Where a previously shared lesson becomes unsuitable or unavailable, you will be offered an individual lesson instead (additional fees apply). Otherwise, your child's lessons will cease at the end of the respective half term, and they will be placed on the waiting list until a suitable lesson becomes available.

* If you wish to discontinue shared lessons we require a minimum of 4 weeks written / email notice prior to the start of a new half term or term. If you do not give notice you will be charged for the next half term.

*If paid for shared lessons half termly, refunds cannot be made.

*If paid for shared lessons full termly and with 4 weeks written notice prior to the start of the second half of the respective term, a refund can be made.

Terms & Conditions

1. Tuition and places at our various Music Centre activities will be granted on a first come first served basis. Tuition will not commence until One Education Music have received an online enrolment application and payment for upcoming half-term/term has been received.
2. Information about how to pay for lessons will be sent in advance and prior to each term. Make-up periods are also planned through the year to accommodate teacher absence. Where there has been a short fall in our total delivery offer of 33 weeks over the year due to teacher absence a credit or refund will be issued after the conclusion of the academic year.

TERM	LESSON INVOICES ISSUED*	TOTAL LESSONS PER TERM	TOTAL LESSON PER YEAR
Autumn Term 23	After 28 August 2023	11	33
Spring Term 24	After 3 November 2024	11	
Summer Term 24	After 1 March 2024	11	

*these dates may be subject to change without notice.

3. One Education Ltd payment terms require payment within 14 days of the payment notification email. We can charge interest if you pay late. If you do not make any payment to us by the deadline stated in the payment notification email, we will withdraw tuition. In the event of non-payment, One Education Music reserves the right to suspend performance of all or part of its obligations under this agreement.
4. For lessons and paid-for Music Centre lessons ONLY, where there has been a short fall in our total delivery offer 33 weeks over the year due to teacher absence a credit or refund will be issued after the conclusion of the academic year. Credits will not be made for pupil absence except in the case of long-term illness, please notify One Education Music as soon as possible (accompanied by a doctor's note). A pupil's absence due to the parent keeping the child at home for any reason, including short- or medium-term illness, will be classed as a 'spent' lesson and no credit will be payable.

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Notice Period

5. Unless notice is given in accordance with the dates at paragraph 7 below, tuition and paid for Music Centre activities shall continue to be provided by and charged for by One Education Music through and across academic years.
6. In order for One Education Music to make the necessary arrangements to otherwise deploy our staff, pupils can only withdraw at the end of a half-term or term. Notice of withdrawal from lessons must be given in writing to One Education Music minimum 4 weeks prior to the start of a new half-term or term and in accordance with the dates in the table at paragraph 7 below. If such notice is not received, an additional half a term's fees will be charged in lieu of notice.

7. Notice period deadline dates for Tuition in 2023/24:

To end the tuition agreement at:	You must give us notice in writing by:
Autumn half term 2023 (ends Sat 21 Oct)	n/a
The end of Autumn term 2023 (ends Sat 09 Dec)	Friday 17 th November 2023
Spring half term 2024 (ends Sat 17 Feb)	Friday 26 th January 2024
The end of Spring term 2024 (ends Thurs 28 Mar)	Friday 8 th March 2024
Summer half term 2024 (ends Sat 25 May)	Friday 3 rd May 20234
The end of Summer term 2024	n/a

Hire of instruments

8. One Education Music provides instruments for hire across a range of instruments. Free Hire is available from the term in which the pupil commences lessons. This offer is subject to availability and excludes: electric guitar, electric bass guitar, keyboard, piano and drum kit. For full details of free Instrument Hire visit Instrument Information where you will find full terms and conditions and details of how to apply. Click "Hire an Instrument" to fill out the hire form.
9. When hiring an instrument from One Education Music, parents/carers will need to comply with the terms of the hire agreement. Instruments will only be hired to parents/carers of pupil's who are receiving tuition or attending a One Education music ensemble for that instrument.
10. Instruments are hired out on a first come first served basis.
11. Requests for a change of instrument are taken at the start of each term and upon receiving a completed application. The application is subject to approval by a One Education Music tutor. Please note that a successful application may be subject to a minimum 2-week delivery lead time.

Contact

12. One Education Music may contact parents/carers via email, telephone, SMS and letter with regards to their child's tuition and/or instrument hire. We will always treat your personal details with the utmost care and will never sell them to other companies for marketing purposes.

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13. Should you wish to contact your child's music tutor, please email music@oneeducation.co.uk to request contact details. Any email sent to the tutor must include music@oneeducation.co.uk copied into the communication.
 14. We may share your data and your child's data with the school as necessary to deliver music tuition to your child.
 15. We shall treat all your information and protect your data in accordance with the terms of One Education's Privacy policy, which can be found on One Education's website – Policies.

Agreement

16. We may transfer this agreement to someone else. We may transfer our rights and obligations under these terms to another organisation. You need our consent to transfer your rights to someone else.
17. Nobody else has any rights under this contract. This contract is between you and us. No other person shall have any rights to enforce any of its terms.
18. If a court finds part of this contract illegal, the remainder will continue in full force and effect.
19. Even if we delay in enforcing this contract, we can still enforce it later.
20. In the event of a force majeure, where possible One Education Music teachers will be available to deliver live online lessons. If online sessions are offered, then payment will fall due. If online lessons are not accepted by you then no charge will be made for lessons until face-to-face lessons can recommence. If during this time you wish to end this agreement, the notice periods in the table at paragraph 6. above continue to apply.
21. If you have any feedback regarding the service provided by us, please contact us on the following details in the first instance: Adam Cooke - Head of Music on 0161 276 0104 or at music@oneeducation.co.uk - please quote FEEDBACK in the subject line.
22. By enrolling your child with One Education Music, you are agreeing to the Terms and Conditions of this tuition agreement.
23. Please note that the Terms and Conditions of the tuition agreement are subject to change and will be updated from time to time and displayed on our website. You will be notified accordingly should that be the case.